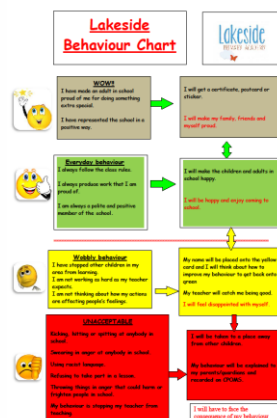
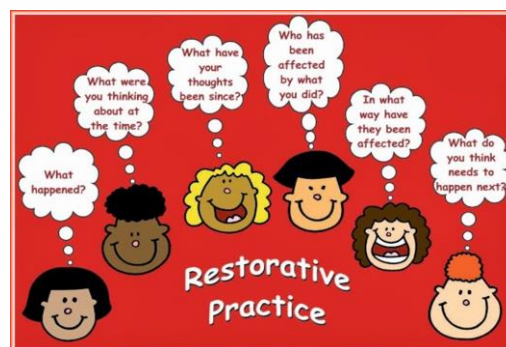


Five things that all staff and volunteers try to maintain at all times.

1. Use a calm voice that gives clear instructions – try not to make your voice compete with noisy pupils!
2. Have a ‘stop’ symbol for quiet – if in large groups – hand up until quiet, in smaller groups, a verbal ‘3, 2, 1.....’.
3. Know the school ‘behaviour expectations’ really well, so we can use positive praise as often as possible, eg: well done for listening so well, help your partner to listen as well as you are, etc, etc.



4. Understand the steps of ‘Restorative Practice’ for situations that may challenge – the idea is to restore calm and happiness smoothly for the pupils – often in a collaborative way.



5. Enjoy! Smile lots and tell the children how pleased you are at regular intervals.